

**TO: HEALTH OVERVIEW AND SCRUTINY PANEL
11 JANUARY 2018**

**WORKING GROUP UPDATE REPORT
Working Group Lead Member**

1 PURPOSE OF REPORT

- 1.1 This report sets out the progress achieved to date by the Working Group of the Panel reviewing the Primary Care Patient Experience.

2 RECOMMENDATION(S)

- 2.1 **That the Panel notes the progress achieved to date by its Working Group reviewing the Primary Care Patient Experience.**

3 REASONS FOR RECOMMENDATION(S)

- 3.1 To keep the Panel up to date regarding the activities of its Working Group reviewing the Primary Care Patient Experience.

4 ALTERNATIVE OPTIONS CONSIDERED

- 4.1 None.

5 SUPPORTING INFORMATION

- 5.1 A Working Group of the Panel, comprising Councillors G Birch (Lead Member), Finnie, Mrs Mattick, Mrs McCracken, Mrs Temperton and Thompson and Dr Norman was recently established to review the Primary Care Patient Experience in the Borough.
- 5.2 The Working Group has met on one occasion to date when it appointed its Lead Member, received a briefing in respect of the Primary Care Patient Experience, discussed its purpose and scope, and agreed its future activities. The main aim of the Working Group is to identify good practice within primary care and highlight how that practice may be more widely adopted to improve the patient experience and health outcomes. A second meeting has been arranged and future activities will include analysing data gathered via the GP Patient Survey and other sources of evidence such as that from Healthwatch, local Patient Groups and primary care professionals.

6 ADVICE RECEIVED FROM STATUTORY AND OTHER OFFICERS / EQUALITIES IMPACT ASSESSMENT / STRATEGIC RISK MANAGEMENT ISSUES / CONSULTATION

- 6.1 Not applicable.

Background Papers

None.

Contact for further information

Andrea Carr, Overview and Scrutiny Officer – 01344 352122
e-mail: andrea.carr@bracknell-forest.gov.uk